

# Application for long stay pitch for 2019

Family Name: \_\_\_\_\_  
\_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Pitch Number \_\_\_\_\_

Home Tel No: \_\_\_\_\_

Postcode: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Mobile Number: \_\_\_\_\_

(Please complete relevant section below including caravan owners)

### 4 Adults 18+

	Title	Name	Surname	Age	Photo
OWNER					

&

### 4 Children Guests 4-17

	Title	Name	Surname	Age	Photo

### Vehicle details:

Age/year of caravan	Chasis/serial no
Make/model of caravan	Caravan Insurance policy no
Make and registration of 1 <sup>st</sup> car	Make and registration of 2 <sup>nd</sup> car
Barrier card for vehicle 1	Barrier card for vehicle 2

Do you require winter storage?

Booking alteration password.

**Please note any guests or vehicles not registered on this form will be charged at the normal day or night rate as per the current tariff. The names on this form cannot be changed once the booking has been made.**

\*\* Polite Reminder \*\*

You must re-book your existing pitch by

Thursday 20<sup>th</sup> September 2018 to guarantee a pitch for the 2019 season..

Should you be interested in changing pitches a list of “available pitches” will be prepared for 8.30am on Saturday 22<sup>nd</sup> September and pitches can be changed free of charge until Wednesday 26<sup>th</sup> September.

New customers can book any available pitches from Saturday 29<sup>th</sup> September from 8.30am.

**Customer's Signature..... Date.....**

## **LONG STAY RULES**

The dates for this seasons long stay pitches will be

- Red , Yellow and Blue Park 10<sup>th</sup> February 2019 until 4<sup>th</sup> January 2020
- White and Pink Grass 29<sup>th</sup> March 2019 until 30<sup>th</sup> September 2019

## **BOOKING CONDITIONS**

1. Once the booking is made this constitutes a contract between you and Home Farm Holiday Park. Cancellation of the booking will result in no refund and you are liable to pay the full fee shown from the outset of the booking. Upon cancellation any amount outstanding must be settled immediately.
2. Your booking document must be displayed in the window facing the road at all times.
3. Children are the responsibility of their parent or guardian at all times while on the park or using any facility of Home Farm. All guests must be signed in at reception.
4. Sub letting of your caravan is NOT permitted under any circumstances.
5. The caravan is strictly for holiday use and the maximum period of stay is 28 days (7 days away before return).
6. A copy of a valid insurance certificate is required when booking your pitch and must be updated as and when needed.
7. Guests named on the original booking cannot be changed. All additional guests will need to be booked in at reception. Any other changes to the booking details must be made in writing within 7 days. We also operate a password system to verify your booking should you need to review it in person or over the telephone.
8. Should you wish to change pitches you have until the 1<sup>st</sup> of April 2019 to inform us. This will incur a charge of £50 and can only be done once during the season.
9. Winter storage is only available to customers who book for the following season. The relevant document must be displayed in your caravan window for the duration of winter storage.
10. Temporary club passes will only be granted up to 30 days after the booking starts.
11. Pitch allocation is at the discretion of the management. Pitches are non transferable. Any tourers sold will not include the pitch.
12. No advertising of any nature is allowed on site.
13. No transit/commercial vehicles.
14. Anyone tampering or mis-using the electric supply/equipment will be removed from the park immediately.
15. Guests in Yellow Park or Pink Grass pitches are not allowed pets at any time.
16. Dogs are not to be exercised in Yellow Park or other no pet areas.
17. A £50 bond will be charged upon booking this pitch. This will be refunded at the end of the season when the pitch has been left in a clean and presentable condition with no items left behind. Any items left will result in the forfeit of the bond.
18. The jockey wheel must face the road at all times.
19. Failure to comply with the booking conditions will result in the caravan being removed WITHOUT refund.

## **CARAVAN/PITCH**

20. Porch awnings may be left up for the whole season, this must be no longer than 3 metres. Full awnings may be left up during the school holiday dates (please see attached calendar). Outside of these dates the full awning will need to be removed when the caravan is unoccupied.
21. Bookings for caravans of 10 years or older are made at the discretion of the management.
22. No bedroom annexes or tall annexes at either the front or rear of the awning are permitted under any circumstances.
23. Caravans and all other property of all persons using the caravan is the sole responsibility of the person signing to these conditions.
24. The caravan and pitch must be maintained in a clean, tidy condition and not look detrimental to the look of the park.
25. No slabs, temporary pathways, wood or wooden products to be used on the pitch in compliance with fire regulations.

26. Electric cables **MUST** be disconnected and stored under your caravan when unoccupied. We take no responsibility for cables damaged or unplugged when not stored away.
27. No domestic appliances with an element are allowed at any time, non caravan appliances would result in electric failure.
28. The area within 1m of the caravan/awning is your responsibility to keep clean and the grass cut at all times.
29. Windbreaks, patio furniture and all personal belongings must be placed within your storage box when the caravan is not in use. Only one storage box per caravan is permitted. Windbreaks must not be used to mark the pitch boundary. Bikes must be stored away correctly and not chained to the caravan. Only electric cables should be stored underneath the caravan.
30. No gazebos or tents to be erected under any circumstances. No trampolines.
31. Only rotary washing lines allowed, however, they must be removed when not in use.
32. Only Ecomat ground sheets are to be used.
33. No solar lights are to be left in place when the caravan is not in use.

## **GENERAL**

34. Refuse is your responsibility to dispose of into the appropriate recycle bins or the compactor on the car park.
35. To use the fishing lake you must have an 'Environmental Rod Licence' which can be purchased from any Post Office. Plus a valid permit from reception which is included in your pitch fee.
36. Under no circumstances can any trees be cut.
37. We reserve the right to re-site any caravan at any time for any maintenance work or for local planning regulations.
38. We take no responsibility for any failure to the electric supply, water supply and adverse weather conditions which may affect your pitch. Alternative car parking space is available on the main car park should you wish to use it during times of wet weather.
39. Any mis-use of the barrier system will not be accepted. All guests not included on your guest list must be booked in and paid for at reception along with their vehicle details as per the tariff.
40. A 5 mph speed limit on all areas of the park must be adhered to at all times.
41. No parties, barbecues or noise after 11pm. Unacceptable behaviour will result in the caravan being removed from the park immediately.
42. Please also familiarise yourself and your guest list with our General Park Rules

By signing this document I am agreeing to adhere to all booking conditions and rules. Failure to comply will result in the caravan being removed from the park and no refund given.

Please note - No refunds on payments made will be issued should you cancel this booking, except your £50 bond. Once the booking is made you are responsible for the full payment of the pitch fee.

Customers Signature

\_\_\_\_\_ Date \_\_\_\_\_

Customers Name

\_\_\_\_\_ Pitch No \_\_\_\_\_

Last Updated 01/08/2018

Full / Porch Awning dates for Longstay Customers 2019

Feb - 19

Mon	Tues	Wed	Thurs	Fri	Sat	Sun
						10
	11	12	13	14	15	16
	18	19	20	21	22	23
	25	26	27	28		

Mar - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
				1	2	3
	4	5	6	7	8	9
	11	12	13	14	15	16
	18	19	20	21	22	23
	25	26	27	28	29	30
					30	31

Apr - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
	1	2	3	4	5	6
	8	9	10	11	12	13
	15	16	17	18	19	20
	22	23	24	25	26	27
	29	30				

May - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

June - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

July - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
	1	2	3	4	5	6
	8	9	10	11	12	13
	15	16	17	18	19	20
	22	23	24	25	26	27
	29	30	31			

Aug - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Sept - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

Oct - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Nov - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	1

Dec - 19

Mon	Tues	Wed	Thur	Fri	Sat	Sun
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31	1	2	3	4	

Full awnings can be erect during blue dates while the caravan is occupied. All awnings must be removed during the closed period.

Porch Awning	Full Awning
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Signed: \_\_\_\_\_

Print \_\_\_\_\_

Date: \_\_\_\_\_

## **Park Rules**

As a guest or owner on our Park you must read and comply with the following Park Rules. It is your responsibility to inform all users of your caravan of the Park Rules which must be adhered to by all guests.

### **You agree:**

1. To act in a courteous and considerate manner towards anyone visiting, using or working on the park. Including us, our staff and any other guests.
2. To supervise children properly so they are not a nuisance to themselves or others. Parent/guardians are responsible for the behavior of their children and children in their care at all times.
3. To respect our 11pm curfew on parties, barbecues and noise. Large gatherings of guests must have prior permission granted by the Park management. Unacceptable behavior will result in the caravan being immediately removed from the park.

## **HEALTH AND SAFETY**

4. To strictly adhere to the 5mph speed limit at all times on the Park.
5. Please make yourself aware of the nearest fire point.
6. Children must not be left alone in caravans, nor must they be left on the park without a designated responsible adult.
7. Under 18s must be in their caravans or with their responsible adult by 10pm or dusk whichever is first.
8. In the interests of health and safety we request all young children to be accompanied when using the facilities blocks. Children are not to play in these areas.
9. Smoking and vaping is not permitted in any hired accommodation or any building on Home Farm Holiday Park.
10. No paddling pools are allowed (as these pose a drowning hazard).
11. No wet swimmers are to enter the shop, reception, Fusion or the clubhouse and footwear must be worn inside all buildings at all times.
12. Cyclists must not ride between caravans, lights must be used at night and we advise the use of helmets at all times. Scooters and bikes must be parked sensibly.
13. We recommend you use appropriate footwear and exercise caution during events of inclement weather. Areas of the Park may become slippery due to factors such as ice and mud.
14. All accidents must be reported to reception (or Fusion/Clubhouse where applicable) and documented in the accident book.

## **OUTDOOR POOL**

15. Pool rules and staff supervising the area must be complied with at all times.
16. Children under the age of 14 **MUST** be supervised **AT ALL TIMES** by a responsible adult who can swim whether or not a pool attendant is on duty.
17. No glass, pets, bikes, scooters or other wheeled toys are allowed in the pool area.
18. During busy times large inflatable items will not be permitted in the water.
19. Enter and exit the pool through the gate at the front of Fusion. Guests are not to climb over the wall to gain access.
20. Management reserves the right to deny use of the pool to anyone at any time.
21. All persons using the pool do so at their own risk.
22. Smoking is only allowed in the designated area where a cigarette bin is provided.

## **GUESTS WITH DOGS**

23. Dogs must be kept on a lead and wear an identity tag indicating the owners name and contact details at all times.
24. Dogs are not permitted within any buildings on Home Farm or within the play area, with the exception of Guide Dogs.
25. Dogs are not to be exercised within the no pet areas of the park.
26. Guests must book and site themselves on a 'Guest with Pets Pitch'. Guests who do not adhere to this risk being asked to move pitches or leave the Park.
27. Dog owners are responsible for removing and disposing of all fouling appropriately.
28. Dogs are not to be left unattended in any situation, or any period of time that is likely to cause distress, for example in very hot weather (Animal Welfare Act 2006).
29. Should your dog be considered a nuisance by management you will be asked to remove the pet from the Park immediately.

## **CLUBHOUSE**

30. Persons under the age of 18 are not permitted in the clubhouse without a responsible adult. They are also not allowed to play cash bingo.
31. Capacity is restricted by fire regulations, due to this entrance cannot be guaranteed.
32. Advertised entertainment may change at any time, due to conditions outside of our control we reserve the right to amend or cancel without prior notice.
33. A door charge may be made for 'special' nights of entertainment e.g New Year's Eve.
34. Any persons appearing to look under 25 will be asked to show an official document as proof of age to purchase alcohol.
35. Please be aware only food and drink purchased from the clubhouse can be consumed inside. We also operate a random search policy and guests refusing to take part will not be allowed entry.
36. We reserve the right to refuse access to the clubhouse.

## **GENERAL**

37. Facilities on the park will be open at the discretion of management and be determined by demand.
38. Fireworks, Chinese lanterns and all items deemed to be offensive weapons (guns, bows, laser pens, etc) are not permitted on the Park under ANY circumstances.
39. All refuse must be placed into the compactor on the main car park or in the recycling bins where appropriate.
40. No gazebos or tents are to be erected. Trampolines are also not permitted.
41. No ground level barbeques are to be used on the Park.
42. Only rotary washing lines are permitted, and must be taken down when not in use.
43. No transits/commercial vehicles.
44. Drones are not to be used in any area of the site.

Home Farm Holiday Park reserve the right to amend or add to these rules at any time.  
Last reviewed 01/08/2018